

Quality Award Presented to Rock Island District, US Army Corps of Engineers

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Rock Island Public Affairs

The Lincoln Foundation for Business Excellence awarded the Bronze Award for Commitment to Excellence to the Rock Island District in ceremonies held Dec. 10 in Chicago. The Lincoln Bronze Award for Commitment to Excellence is bestowed upon organizations demonstrating a plan and commitment to implement key management processes to achieve performance excellence. Five Illinois organizations received recognition with either the Progress Towards Excellence or Commitment to Excellence award. The District was also awarded the Bronze Award in 2001.

“This year’s applicants were all exceptional,” says John L. Quick, chairman of the board of The Lincoln Foundation for Performance Excellence and corporate vice president of quality at Baxter International. “The goal of the Foundation is to assist Illinois organizations in improving their performance and to enhance the state’s competitive edge and quality of life through the assessment and recognition of performance excellence. The effectiveness of our program is evidenced by the performance of these organizations and the progress they have made.”

The Lincoln Award is both a rigorous analytic process and a prestigious honor that encourages organizations to achieve their full potential. The Lincoln Award criteria provide a model for continuous improvement to organizations in search of excellence in five sectors: Industry, Service, Health Care, Education, and Government. Applicants are measured against the Foundation’s seven criteria of excellence, patterned after the Malcolm Baldrige National Quality Award: Leadership, Strategic Planning, Customer and Market Focus, Information and Analysis, Human Resource Development and Management, Process Management, and Organization Results.

“Winning the Commitment to Excellence Award for the second time acknowledges that we are on the path to permanent and continuous improvement,” said Col. William Bayles, District Engineer. “We are continuing to implement key business management processes that are leading us to a higher degree of business performance and support to the citizens of the Midwest.”

Launched in 1995, The Lincoln Foundation for Performance Excellence is a not-for-profit organization that assists Illinois organizations to strive for performance excellence by planning and implementing sound management processes. Each year a select Lincoln Board of Examiners and Panel of Judges review award applications and determine which applicants have earned recognition.